



OUR PRICES

Your handy guide to our
UK and International parcel
and letter service prices

Valid from 2 October 2023



Welcome to your handy pricing guide

This leaflet gives you the prices for Royal Mail's UK and International services and Parcelforce Worldwide UK services – whether your item is to the UK or abroad, urgent, requires proof of delivery or you simply want a standard service.

If you want to find out more about our parcel and letter services, please take a look at the 'Our services' booklet for more detailed information.

Alternatively, you can find out more by visiting **royalmail.com**

This guide sets out the recommended retail price for Royal Mail's services. Prices can also be found at **postoffice.co.uk**

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Correct at the time of going to press. Current VAT rates have been applied where applicable. These may be subject to change.

Please keep up to date at **royalmail.com/current-postage-prices**

UK size and weight guide



Letters not exceeding:

Length: 24cm Width: 16.5cm Thickness up to and including: 0.5cm Weight limit: 100g



Large Letters not exceeding:

Length: 35.3cm Width: 25cm Thickness up to and including: 2.5cm Weight limit: 750g



Small Parcels not exceeding: Length: 45cm Width: 35cm Depth: 16cm Weight limit: 2kg



Medium Parcels not exceeding: Length: 61cm Width: 46cm Depth: 46cm Weight limit: 20kg



Parcelforce Parcels not exceeding: 1.5m length and 3m length and girth combined. Weight limit: 30kg



Parcelforce Large Parcels not exceeding: 2.5m length and 4m length and girth combined. Weight limit: 30kg*

For rolled and cylinder shaped parcels, the length of the item plus twice the diameter must not exceed 104cm, with the greatest dimension being no more than 90cm.

For more information about how to present your mail please visit **royalmail.com/size** or ask at a Post Office branch.

*Please note that Parcelforce Worldwide express **48large** is only available in certain Post Office branches. Please contact your local branch for availability.

To comply with national and international regulations governing the carriage of mail, and ensure that mail in transport does not present a danger to the general public, we restrict or prohibit certain items from our network.

For more information visit
royalmail.com/prohibitedgoods or
parcelforce.com/retailprohibitions

UK Guaranteed

Our Guaranteed timed services are ideal for valuable or important items that have to be there tomorrow.

Royal Mail Special Delivery Guaranteed by 9am[®]*

Compensation for loss or damage			
Weight up to and including	£50	£1,000	£2,500
100g	£25.95	£28.15	£31.65
500g	£29.95	£32.15	£35.65
1kg	£33.95	£36.15	£39.65
2kg	£39.95	£42.15	£45.65

Prices include VAT at the current rate of 20%.

Royal Mail Special Delivery Guaranteed by 9am[®] with Saturday Guarantee*

Compensation for loss or damage			
Weight up to and including	£50	£1,000	£2,500
100g	£28.95	£31.15	£34.65
500g	£32.95	£35.15	£38.65
1kg	£36.95	£39.15	£42.65
2kg	£42.95	£45.15	£48.65

Prices include VAT at the current rate of 20%.

Royal Mail Special Delivery Guaranteed by 1pm[®]*

Compensation for loss or damage			
Weight up to and including	£750	£1,000	£2,500
100g	£7.35	£8.35	£10.35
500g	£8.15	£9.15	£11.15
1kg	£9.45	£10.45	£12.45
2kg	£12.15	£13.15	£15.15
10kg	£16.45	£17.45	£19.45
20kg	£20.45	£21.45	£23.45

Prices are exempt from VAT.

*Exceptions and restrictions apply to every Special Delivery Guaranteed service. Prices for Special Delivery Guaranteed service with consequential loss cover are available online. Please visit royalmail.com/specialdelivery

Royal Mail Special Delivery Guaranteed by 1pm®
with Saturday Guarantee*

Compensation for loss or damage			
Weight up to and including	£750	£1,000	£2,500
100g	£11.82	£13.02	£15.42
500g	£12.78	£13.98	£16.38
1kg	£14.34	£15.54	£17.94
2kg	£17.58	£18.78	£21.18
10kg	£22.74	£23.94	£26.34
20kg	£27.54	£28.74	£31.14

Prices include VAT at the current rate of 20%.

*Exceptions and restrictions apply to every Special Delivery Guaranteed service. Prices for Special Delivery Guaranteed service with consequential loss cover are available online. Please visit royalmail.com/specialdelivery

UK Signed

Our Signed services offer proof of delivery and up to £50 compensation when you need extra peace of mind.

Royal Mail Signed For®

		1st Class	2nd Class
Size	Weight up to and including	Price	Price
Letter	100g	£2.75	£2.25
Large Letter	100g	£3.45	£3.05
	250g	£4.20	£3.90
	500g	£4.80	£4.20
	750g	£4.80	£4.20
Small Parcel	2kg	£5.39	£4.69
Medium Parcel	2kg	£7.49	£6.69
	10kg	£9.19	£8.19
	20kg	£13.19	£11.69
Includes compensation up to		£50	£50

Prices are exempt from VAT.

The recipient's name and confirmation of delivery can be viewed at royalmail.com/track-your-item

UK Standard

Our Standard services offer a range of reliable delivery options for your non-valuable items.

Royal Mail 1st Class and 2nd Class

		1st Class	2nd Class
Size	Weight up to and including	Price	Price
Letter	100g	£1.25	£0.75
Large Letter	100g	£1.95	£1.55
	250g	£2.70	£2.40
	500g	£3.30	£2.70
	750g	£3.30	£2.70
Small Parcel	2kg	£4.19	£3.49
Medium Parcel	2kg	£6.29	£5.49
	10kg	£7.99	£6.99
	20kg	£11.99	£10.49
Includes compensation up to		£20	£20

Prices are exempt from VAT.

Parcelforce Worldwide

Parcelforce Worldwide provides a range of guaranteed* UK services with different delivery speeds.

Next Day UK services				
Weight up to and including	express24 [†] #	expressAM [†]	express10 [†]	express9 [†]
5kg	£12.45	£15.95	£24.95	£49.95
10kg	£15.45	£18.95	£27.95	£57.95
20kg	£18.95	£22.45	£31.45	£66.45
30kg	£22.25	£25.75	£34.75	£79.75
Includes compensation up to	£150	£200	£200	£200

2 Day UK services		
Weight up to and including	express48	express48 ^{large}
5kg	£11.95	£41.95
10kg	£13.95	£49.45
20kg	£16.45	£58.45
30kg	£19.75	£81.45
Includes compensation up to	£150	£150

Note: express48^{large} is only available in certain Post Office branches. Please contact your local branch for specific availability.

*Exceptions to the guarantee apply – please visit **parcelforce.com** for full details.
Parcelforce Worldwide prices include VAT at the current rate of 20%.
Additional compensation can be purchased up to £2,500 for UK services.
Weekend delivery available with Saturday and express**sunday** services.

† Extended delivery times exist for outlying areas – please visit **parcelforce.com** for full details.

Deliveries are usually made between 7.30am–6pm, Monday–Friday unless a Saturday or Sunday delivery has been requested.



For more information on Parcelforce Worldwide services, visit **parcelforce.com** or call **03448 004 466**.

Receiving services

Royal Mail Keepsafe®

Going away? Let us keep your letters and parcels safe whilst you're away from home or your business is closed.

Keepsafe Personal	
Duration	Price
Up to 10 days	£18.00
Up to 17 days	£21.00
Up to 24 days	£26.00
Up to 31 days	£32.50
Up to 66 days	£60.50
Up to 100 days	£90.00
Keepsafe Business	
Number of Keepsafes per Application*	Price
1	£64.00
3	£174.00
6	£324.00

*Each duration in the table above is a maximum of 66 days.

Prices are exempt from VAT. For more information visit royalmail.com/keepsafe

PO Box®

You can setup a PO Box® where we deliver your PO Box® mail to your address or you can choose to collect from our Customer Service Point.

PO Box®			
Service type	Monthly*	6 months	1 year
PO Box Collect	£39.60	£192.00	£330.00
PO Box with Delivery	£39.60	£219.00	£396.00

*Payment monthly by Direct Debit only, minimum 3 months upfront

Prices include VAT at the current rate of 20%.

For more information visit royalmail.com/poboxes

Redirection

Our Redirection service will ensure your mail reaches your new address and will help to prevent identity theft when you move.

Consumer – UK Address		
Duration	Lead Applicant Fee	Extra Person Fee
Up to 3 months	£36.00	£8.50
Up to 6 months	£53.00	£10.00
Up to 12 months	£76.00	£11.00
Business – price per trading name		
Duration	UK	
Up to 3 months	£237.00	
Up to 6 months	£352.00	
Up to 12 months	£570.00	

Prices are exempt from VAT.

If you are in receipt of Universal Credit or Pension Credit, you can apply for our Concession Redirection service where prices start from £22.50. Please visit

www.royalmail.com/concessionredirection to find out more and apply.

You cannot apply from a Post Office branch.

International size and weight guide



Letters not exceeding: Length: 24cm
Width: 16.5cm Thickness up to and
including: 0.5cm Weight up to 100g



Large Letters not exceeding: Length:
35.3cm Width: 25cm Thickness up to and
including: 2.5cm Weight limit: 750g



Parcels not exceeding: Height + Width +
Depth no greater than 90cm with no single
side longer than 60cm Weight up to 2kg*



Tube/rolls not exceeding: Length: 90cm.
Length + 2 x diameter should not be
more than 104cm Weight up to 2kg*

.....
*Printed Papers allowable up to 5kg.

For more information about how to present your mail please visit
royalmail.com/international/size or ask at the counter.

Pricing zones

Sending goods or gifts? You will need to complete a customs
declaration. Find out how at royalmail.com/customs

Key

■ UK

■ Europe Zone 1/2/3*

■ World Zone 1

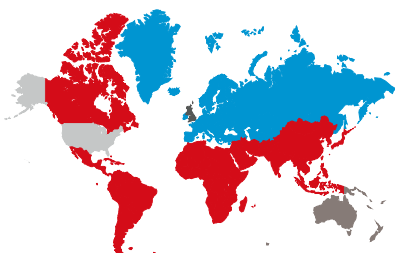
■ World Zone 2

■ World Zone 3

Please note:

Singapore is in World Zone 2.

USA is in World Zone 3.



*A list of countries found in Europe Zones 1 / 2 / 3 can be
found on the following page.

For a full list of country destinations by zone, please go to
royalmail.com/world-zones



Parcelforce Worldwide offers a range of parcel delivery
services to 240 countries and territories worldwide.

Visit parcelforce.com/sending-parcel/our-prices
or see the 'Parcelforce Worldwide UK and International
parcel services and prices' guide for more information.

Pricing Zones

Europe Zones 1 / 2 / 3 consist of countries across Europe, Eastern Europe and Russia and are split as follows:

Europe Zone 1

Republic of Ireland	France
Germany	Corsica
Denmark	Monaco

Europe Zone 2

Austria	Latvia
Azores	Lithuania
Balaeric Islands	Luxembourg
Belgium	Madeira
Bulgaria	Malta
Canary Islands	Netherlands
Croatia	Poland
Cyprus	Portugal
Czech Republic	Romania
Estonia	Slovakia
Finland	Slovenia
Greece	Spain
Hungary	Sweden
Italy	

Europe Zone 3

Albania	Moldova
Andorra	Montenegro
Armenia	North Macedonia
Azerbaijan	Norway (inc Spitsbergen)
Belarus	Russia
Bosnia & Herzegovina	San Marino
Faroe Islands	Serbia
Georgia	Switzerland
Gibraltar	Tajikistan
Greenland	Turkey
Iceland	Turkmenistan
Kazakhstan	Ukraine
Kosovo	Uzbekistan
Kyrgyzstan	Vatican City State
Liechtenstein	

International Tracked

Fully tracked with online confirmation of delivery. Available to over 50 destinations. For details, visit royalmail.com/international

Royal Mail International Tracked

Letters

All Zones	
Weight up to and including	Price
100g	£7.20
Compensation	All Zones
Includes compensation up to	£50
For compensation up to £250, add	£2.50

VAT is payable at the zero rate for EU and ROW destinations.

Large Letters

	Europe Zones 1/2/3	World Zone 1	World Zone 2	World Zone 3
Weight up to and including	Price	Price	Price	Price
100g	£8.65	£9.60	£9.65	£9.65
250g	£9.55	£11.05	£12.15	£11.25
500g	£10.55	£12.90	£14.70	£13.20
750g	£10.95	£14.75	£17.50	£15.20
Compensation	All Zones			
Includes compensation up to	£50			
For compensation up to £250, add	£2.50			

VAT is payable at the zero rate for EU and ROW destinations.

International Tracked

Fully tracked with online confirmation of delivery. Available to over 50 destinations. For details, visit royalmail.com/international

Royal Mail International Tracked

Small Parcels and Printed Papers

	Europe Zone 1	Europe Zone 2	Europe Zone 3
Weight up to and including	Price	Price	Price
250g	£10.95	£11.25	£12.05
500g	£12.15	£12.45	£13.65
750g	£13.05	£13.40	£14.50
1kg	£13.65	£14.05	£15.20
1.25kg	£13.90	£14.45	£15.95
1.5kg	£13.90	£14.45	£16.75
2kg	£13.90	£15.85	£17.45
Printed Papers* only			
Each additional 250g (or part thereof) up to 5kg, add	£1.40	£1.40	£1.40
Compensation		All Zones	
Includes compensation up to		£50	
For compensation up to £250, add		£2.50	

Small Parcels and Printed Papers

	World Zone 1	World Zone 2	World Zone 3
Weight up to and including	Price	Price	Price
250g	£13.85	£15.20	£15.65
500g	£17.90	£19.80	£19.85
750g	£20.35	£22.60	£22.45
1kg	£23.00	£25.55	£25.15
1.25kg	£24.95	£28.35	£28.95
1.5kg	£26.35	£30.85	£28.95
2kg	£27.45	£32.55	£28.95
Printed Papers* only			
Each additional 250g (or part thereof) up to 5kg, add	£1.90	£2.35	£2.60
Compensation		All Zones	
Includes compensation up to		£50	
For compensation up to £250, add		£2.50	

VAT is payable at the zero rate for EU and ROW destinations.
*Only books of up to 5kg can be sent to the Republic of Ireland.
Maximum weight for Printed Papers is 2kg to Canada and Cambodia.
For specifications and further information regarding what can be sent, visit royalmail.com/international

International Tracked & Signed

Fully tracked with signature on delivery and online confirmation. Available to over 60 destinations. For details, visit royalmail.com/international

Royal Mail International Tracked & Signed

Letters

All Zones	
Weight up to and including	Price
100g	£7.40
Compensation	All Zones
Includes compensation up to	£50
For compensation up to £250, add	£2.50

Large Letters

	Europe Zones 1/2/3	World Zone 1	World Zone 2	World Zone 3
Weight up to and including	Price	Price	Price	Price
100g	£8.75	£9.70	£9.80	£9.75
250g	£9.90	£11.20	£12.25	£11.35
500g	£10.65	£13.00	£14.80	£13.30
750g	£11.05	£14.85	£17.60	£15.30
Compensation	All Zones			
Includes compensation up to	£50			
For compensation up to £250, add	£2.50			

VAT is payable at the zero rate for EU and ROW destinations.
Please check our International Incident bulletin by country for the latest delivery updates.

International Tracked & Signed

Fully tracked with signature on delivery and online confirmation. Available to over 60 destinations. For details, visit royalmail.com/international

Royal Mail International Tracked & Signed

Small Parcels and Printed Papers

	Europe Zone 1	Europe Zone 2	Europe Zone 3
Weight up to and including	Price	Price	Price
250g	£12.50	£12.65	£13.90
500g	£13.80	£14.20	£15.45
750g	£14.85	£15.20	£16.60
1kg	£15.80	£16.10	£17.75
1.25kg	£16.35	£16.40	£18.40
1.5kg	£16.45	£16.65	£19.00
2kg	£16.60	£17.10	£19.30
Printed Papers* only			
Each additional 250g (or part thereof) up to 5kg, add	£1.40	£1.40	£1.40
Compensation		All Zones	
Includes compensation up to		£50	
For compensation up to £250, add		£2.50	

Small Parcels and Printed Papers

	World Zone 1	World Zone 2	World Zone 3
Weight up to and including	Price	Price	Price
100g	£16.10	£17.25	£16.75
250g	£16.45	£17.60	£18.35
500g	£20.35	£22.10	£23.75
750g	£22.75	£24.90	£25.75
1kg	£25.40	£28.05	£29.40
1.25kg	£27.40	£30.50	£32.85
1.5kg	£28.80	£33.00	£35.60
2kg	£29.25	£34.05	£36.10
Printed Papers* only			
Each additional 250g (or part thereof) up to 5kg, add	£1.90	£2.35	£2.60
Compensation		All Zones	
Includes compensation up to		£50	
For compensation up to £250, add		£2.50	

VAT is payable at the zero rate for EU and ROW destinations.

*Only books up to 5kg can be sent to the Republic of Ireland. Maximum weight for Printed Papers is 2kg to Canada and Cambodia. For specifications and further information regarding what can be sent, visit royalmail.com/international. Please check our International Incident bulletin by country for the latest delivery updates.

International Signed

Tracked in the UK with a signature taken on delivery. Available to over 155 destinations. For details, visit royalmail.com/international

Royal Mail International Signed

Letters

All Zones	
Weight up to and including	Price
100g	£7.40
Compensation	All Zones
Includes compensation up to	£50
For compensation up to £250, add	£2.50

Large Letters

	Europe Zones 1/2/3	World Zone 1	World Zone 2	World Zone 3
Weight up to and including	Price	Price	Price	Price
100g	£8.75	£9.70	£9.80	N/A
250g	£9.90	£11.20	£12.25	N/A
500g	£10.65	£13.00	£14.80	N/A
750g	£11.05	£14.85	£17.60	N/A
Compensation	All Zones			
Includes compensation up to	£50			
For compensation up to £250, add	£2.50			

VAT is payable at the zero rate for EU and ROW destinations.
Please check our International Incident bulletin by country for the latest delivery updates.

International Signed

Tracked in the UK with a signature taken on delivery. Available to over 155 destinations. For details, visit royalmail.com/international

Royal Mail International Signed

Small Parcels and Printed Papers

	Europe Zone 1	Europe Zone 2	Europe Zone 3
Weight up to and including	Price	Price	Price
250g	£12.50	£12.65	£13.90
500g	£13.80	£14.20	£15.45
750g	£14.85	£15.20	£16.60
1kg	£15.80	£16.10	£17.75
1.25kg	£16.35	£16.40	£18.40
1.5kg	£16.45	£16.65	£19.00
2kg	£16.60	£17.10	£19.30
Printed Papers* only			
Each additional 250g (or part thereof) up to 5kg, add	£1.40	£1.40	£1.40
Compensation		All Zones	
Includes compensation up to		£50	
For compensation up to £250, add		£2.50	

Small Parcels and Printed Papers

	World Zone 1	World Zone 2	World Zone 3
Weight up to and including	Price	Price	Price
100g	£16.10	£17.25	N/A
250g	£16.45	£17.60	N/A
500g	£20.35	£22.10	N/A
750g	£22.75	£24.90	N/A
1kg	£25.40	£28.05	N/A
1.25kg	£27.40	£30.50	N/A
1.5kg	£28.80	£33.00	N/A
2kg	£29.25	£34.05	N/A
Printed Papers* only			
Each additional 250g (or part thereof) up to 5kg, add	£1.90	£2.35	N/A
Compensation		All Zones	
Includes compensation up to		£50	
For compensation up to £250, add		£2.50	

VAT is payable at the zero rate for EU and ROW destinations.
*Only books up to 5kg can be sent to the Republic of Ireland.
Maximum weight for Printed Papers is 2kg to Canada and Cambodia.
For specifications and further information regarding what can be sent, visit royalmail.com/international

International Standard

Reliable, cost-effective standard delivery.

Royal Mail International Standard

Letters

All Zones	
Weight up to and including	Price
100g	£2.20
Compensation	All Zones
Includes compensation up to	£20

Large Letters

	Europe Zones 1/2/3	World Zone 1	World Zone 2	World Zone 3
Weight up to and including	Price	Price	Price	Price
100g	£3.25	£4.20	£4.20	£4.20
250g	£4.95	£6.40	£7.50	£6.55
500g	£5.95	£8.70	£10.55	£9.00
750g	£6.95	£11.35	£14.25	£11.80
Compensation	All Zones			
Includes compensation up to	£20			

VAT is payable at the zero rate for EU and ROW destinations.

International Standard

Reliable, cost-effective standard delivery.

Royal Mail International Standard

Small Parcels and Printed Papers

	Europe Zone 1	Europe Zone 2	Europe Zone 3
Weight up to and including	Price	Price	Price
250g	£7.55	£7.70	£8.40
500g	£9.45	£9.75	£10.35
750g	£10.65	£11.00	£11.75
1kg	£11.85	£12.15	£13.15
1.25kg	£12.85	£13.35	£14.30
1.5kg	£12.85	£13.35	£15.45
2kg	£14.35	£14.85	£16.45
Printed Papers* only			
Each additional 250g (or part thereof) up to 5kg, add	£1.40	£1.40	£1.40
Compensation		All Zones	
Includes compensation up to		£20	

Small Parcels and Printed Papers

	World Zone 1	World Zone 2	World Zone 3
Weight up to and including	Price	Price	Price
100g	£10.00	£11.30	£11.35
250g	£11.35	£12.25	£12.95
500g	£15.45	£17.00	£18.60
750g	£18.20	£20.10	£21.35
1kg	£21.00	£23.35	£25.00
1.25kg	£23.40	£26.35	£28.45
1.5kg	£25.65	£29.45	£31.20
2kg	£26.85	£31.15	£32.45
Printed Papers* only			
Each additional 250g (or part thereof) up to 5kg, add	£1.90	£2.35	£2.60
Compensation		All Zones	
Includes compensation up to		£20	

VAT is payable at the zero rate for EU and ROW destinations.
*Only books up to 5kg can be sent to the Republic of Ireland.
Maximum weight for Printed Papers is 2kg to Canada and Cambodia.
For specifications and further information regarding what can be sent, visit royalmail.com/international

International Economy

Ideal for heavier items where speed isn't a priority.

Royal Mail International Economy

Letters	
Weight up to and including	Price
100g	£2.00
Compensation	
Includes compensation up to	£20

Letters may be sent by Economy outside Europe only.

Large Letters	
Weight up to and including	Price
100g	£3.20
250g	£5.30
500g	£6.00
750g	£7.05
Compensation	
Includes compensation up to	£20

Small Parcels and Printed Papers	
Weight up to and including	Price
250g	£6.75
500g	£9.40
750g	£10.60
1kg	£11.80
1.5kg	£12.80
2kg	£14.30
Printed Papers* only	
Each additional 250g (or part thereof) up to 5kg, add	£1.65
Compensation	
Includes compensation up to	£20

VAT is payable at the zero rate for EU and ROW destinations.

*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent, visit

royalmail.com/international

Redirection overseas address

Ensure your mail moves with you and help to prevent identity theft when you move.

Duration	Lead Application Fee	Extra Person Fee
Up to 3 months	£133.00	£25.00
Up to 6 months	£191.00	£27.50
Up to 12 months	£275.00	£30.00

Prices are zero rated for VAT (under 16s are free).

To find out about International Business Redirection prices, visit

royalmail.com/business-redirection

To help you...

We can arrange for alternative formats of this leaflet to be sent to you in:

- Large print
- Braille
- Audio CD
- Audio cassette

To obtain a free copy, call Customer Services on **03457 740 740**.

If you're deaf or hearing or speech-impaired, we offer a service using the Relay UK service. Please dial Royal Mail **18001 0345 266 0075**.

We're open Monday to Friday 8am-6.30pm, Saturday 8am-3pm and Sunday 9am-2pm.

Alternatively, using your minicom, please dial **03456 000 606**. The service is open Monday to Friday 8am-6pm and Saturday 8am-1pm.

If you would like to contact Parcelforce Worldwide using the Relay UK service, please dial **18001 0344 748 0019**. Our customer service advisors are available Monday to Friday 8am-6.30pm and Saturday 8am-12.30pm.

Alternatively, please visit our website **royalmail.com** or **parcelforce.com** which have been designed with all of our customers in mind.

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